

Karla E. Campos

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EDUCATION **Ivy Tech Community College**, Fort Wayne, IN
Business Administration, Associate of Science
Concentration on Management and Human Resources

Ivy Tech Community College, Fort Wayne, IN
Engineering Technology, Associate of Science

SKILLS

Bilingual, Spanish Language
Proficient on Microsoft Office
Detail oriented with strong organizational skills
Proactive and adaptable
Problem solving
Desire of continuous improvement
Paint Defect Analysis Certificate
PELT Training

INTRODUCTION

Committed to building the best product in the market with a strong foundation on continuous improvement, problem resolution, and early defect identification, always from a quality state of point, with one goal in mind; enhancing quality, profitability, and customer satisfaction.

EXPERIENCE

2/11 – Present **Quality Control Technician & Process Auditor**, *Creative Liquid Coatings, Inc.* Kendallville, IN

- Observation and analysis of product process and quality system to determine its effectiveness and inefficiency. Responsible for process variation correction to prevent defective products emphasizing on continuous improvement and corrective actions.
- Continuous actualization on quality system principals. Responsible for initiating internal communication regarding the progress of quality standards across departments.
- Perform daily documented fallout data examination and verification of activities.
- Support production quality processes and procedures to increase production throughout and eliminate customer dissatisfaction.
- Evaluate the strengths and weaknesses of quality standards in all departments. Identify flaws in the quality process and drive them back to the root-cause through analysis and paint trials.
- Responsible for quality quick response, identification and containment of non-conforming material in any process stage, detection and evaluation of process error, communication, implementation, and verification of corrective actions.
- Development of standardized work instructions for any given process. Responsible for quality alert initiation and implementation.
- Responsible for the support and actualization of quality inspectors in all areas of the plant.
- Supervise, monitor, and analyze all process stages for product emphasizing in injection molding. Specialization on ensuring first time quality on fascias, small interior and exterior automotive parts. Responsible for press release, in-process inspection auditing, quality quick response, and molding crew training and support.
- Proficient in 5's, brainstorming, why, why?, and paratteto charts.
- Supervise, monitor, and evaluate final painted product in relationship with adhesion promoter, base coat, and clear coat. Extensive experience on automated paint defect analysis and correction for GM, Chrysler,

and Ford Tier 1 and 2 interior and exterior automotive parts, process analysis and paint trails. Familiar and experienced on paint process robotic application; experienced on FANUC.

- Supervise, monitor, and analyze final product with an emphasis in primer application process. Specialization on fascias, small interior and exterior parts. Responsible for defect communication between molding and primer departments.

1/10 – 2/11	Quality Control Laboratory Technician, <i>Creative Liquid Coatings, Inc.</i> Kendallville, IN
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- Responsible for laboratory testing involving top coated plastics. Highly experienced on automotive industry testing specifications.
- Perform technical testing and assessment of individual products via application testing and other analysis, providing others with respective results and analyses and recommendation of next steps.
- Complete technical application tests of products for troubleshooting to derive product recommendations and/or formulation recommendations by using multiple product lines of the portfolio.
- Conduct R&D application testing, results, data of new product evaluation, formulation support, and recommendation of next steps especially for products entering commercialization phase.
- Ensure and works in compliance with ISO standards.
- Document and communicate real time laboratory testing data to Paint Manager, Process Technicians, and Paint Engineers.
- Responsible for test data entry into IQMS database, test data chart reports generation, new color standards creation and actualization in database, and product data sheet library maintenance.
- Responsible for tracking, evaluating, and documenting dry-off oven temperature. DataPaq temperature instrument utilization in prime and paint lines.
- Maintain updated calibration, actualization, and inventory of laboratory testing equipment.
- Responsible for testing equipment utilization; gloss meters, calipers, micrometers, wave scan, cross-cut tester, positector, oven recorder, PH meter, conductivity and temperature gauges.
- Responsible for pretreatment washer chemical testing and troubleshoot. Verification of pumps pressure, water conductivity, cleaner concentration, cleaner and rinse aid levels, water PH and temperature according to chemical specifications.
- Experienced on a variation of pre-treatment chemical titrations.
- Paint defect analysis training and certification by Paint Performance Consulting; strong knowledge on defect analysis, root cause, and trouble shoot. Utilization of laboratory and portable digital microscopy equipment.
- Responsible for visual and numerical paint color evaluation and verification of solid and metallic coated product in order to maintain color consistency and ensure immediate color correction when needed. Strong knowledge on Gratag Macbeth lighting booth and X-Rite spectrophotometer.
- Conduct pre-receiving inspection on base color paint and molding resin. Responsible for early color batch rejection and approval based on established standards.
- Interpret sound wave forms to calculate paint film build, knowledgeable in the operation of PELT coating thickness gauge. Experienced on mylar film build calculation method.
- Training on gauge coating calibration; assist and support Paint Quality Engineering during color coating calibration process.
- Strong laboratory skills and ability to work on multiple tasks and projects as well as directing others.
- Ability to design and direct laboratory experiments, interpretation of results and designing of follow-up experiments.
- Experience and knowledge in application &/or formulation of related technology and training of others.
- Maintenance of laboratory and laboratory equipment in compliance with 5S and ISO, knowledge of GM and Chrysler test methods.
- Analytical thinking, striving for achievement, innovativeness, and team building.
- Communication and interpersonal understanding, entrepreneurial action, customer focus, influencing and impact.

1-07 – 12-09	Project Manager Assistant, <i>DBD Contracting, LLC</i>, Fort Wayne, IN
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- Responsible for preparing and tracking employee payroll.
- Responsible for task distribution and coordination among workers.
- Supervise workers to meet project completion before deadline.
- Coordinate sub-contractors services and deadlines.
- Prepare, document, and organize project budget, estimates, contracts, and invoices.

- Responsible for material supplier payable accounts.
- Order all needed materials at a low cost effectiveness.
- Organize and sorted all documentation specific to each property project.
- Obtain work permits prior to the construction project.